

Utility heating customers who: <ul style="list-style-type: none"> • Have limited income and • Have received a shut-off notice 	Connecticut Energy Assistance Program (CEAP)	Eligible households may receive a basic benefit up to \$550. Applications accepted through May 15. Call your local Community Action Agency or 2-1-1 for assistance.
Households with incomes up to 60% of the state median income (see income chart) that are not eligible for the Connecticut Energy Assistance Program	Contingency Heating Assistance Program (CHAP)	Qualified households may receive a \$285 benefit payment for heating. To learn if you're eligible or to apply, call your local Community Action Agency or 2-1-1, or visit www.ct.gov/staywarm .
Customers who are not eligible for state or federal assistance	Operation Fuel: Private, nonprofit energy assistance program	Emergency payments made directly to the company that supplies your household with heating fuel or utility services. To apply, call your local fuel bank for an appointment. Visit www.operationfuel.org or call 2-1-1 for more information.

Source: Connecticut Department of Social Services

Call your local Community Action Agency for guidelines and program eligibility.

Community

Bridgeport
 Action for Bridgeport
 Community Development
 203-384-6904

Bristol
 Bristol Community
 Organization (BCO)
 860-582-7490

Danbury
 Community Action Agency
 of Western CT, Inc.
 203-748-5422

Derby
 Training, Education and
 Manpower, Inc. (TEAM)
 203-736-5420

Hartford
 Community Renewal Team
 (CRT)
 860-560-5800

Meriden
 New Opportunities of Greater
 Meriden (NOGM)
 203-235-0278

Middletown
 Community Renewal Team
 (CRT)
 860-347-4465

Year-Round Programs for 2014–2015

Eligible Customers	Program	Benefits
Qualified CL&P and Yankee Gas customers	Matching Payment Program	Maintain year-round service when you pay an agreed-upon amount on time each month. For every dollar you or a third party pays toward your bill, a dollar will be credited to your past-due amount. Once the balance is paid off, no matching funds will be credited to your account.
Qualified CL&P customers include those who: <ul style="list-style-type: none"> • Have applied for and are eligible for NUStart, receive energy assistance funds, or provide other proof of income • Have income at or below 60% of the state median income (see income chart) • Have a past-due balance of \$100 or more on a CL&P bill that is 60 days or more overdue 	NUStart	<ul style="list-style-type: none"> • Reduce or eliminate your past-due balance in as little as 12 months. • Pay an agreed-upon budgeted amount on time each month. • Maintain service and better manage your monthly payments.
All CL&P and Yankee Gas customers	Budget Billing	Pay equal monthly "budget bills" to reduce the effect of seasonal peaks and market fluctuations. Your average monthly payment is based on past usage at your current location.
Income-eligible CL&P and Yankee Gas customers	Home Energy Solutions Income Eligible Program (HES-IE)	Get help reducing your energy bill through free in-home energy assessment and weatherization services, insulation and energy-efficient appliances. Call 1-877-WISE-USE (1-877-947-3873) to learn if you qualify.



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